

VanDyke Software Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: VShell 4.9 for Linux/Mac

Report Date: March 2025

Product Description: VShell for Linux and Mac is a multi-protocol secure file transfer server that supports SFTP, FTPS, and HTTPS. It also allows shell, secure remote access and administration with SSH2.

Contact Information: support@vandyke.com

Notes: This report covers the only component of VShell 4.9 for Linux and Mac that provides a user interface. The VShell User Web Interface is a browser-based interface for transferring files to and from VShell Enterprise Edition with HTTPS. Electronic Docs are comprised of one built-in help page.

For questions or assistance with accommodating users, please contact support@vandyke.com.

Evaluation Methods Used:

- Screen Reader Usability Testing with NVDA
- Keyboard-Only Usability Testing
- General Product Knowledge
- Tool-Based Testing with [HTML CodeSniffer](#) and [WAVE](#)
- Color Contrast Testing with [WebAIM Color Contrast Checker](#), [Contrast-Ratio.com](#)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.

- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface Uses standard HTML and WAI-ARIA techniques for providing text equivalents of non-text elements. This includes the use of “alt” attributes for images and the use of “aria-label” for other visual elements.</p> <p>Electronic Docs: Has no non-text controls or inputs.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Does not use prerecorded audio or video content.</p> <p>Electronic Docs: Has no prerecorded audio or video content.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Has no prerecorded audio content.</p> <p>Electronic Docs: Has no prerecorded audio content.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Has no prerecorded video content or synchronized media.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>Electronic Docs: Has no prerecorded video content or synchronized media.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface Uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation.</p> <p>Electronic Docs: Available in text.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface The interface positions content based on semantically correct structural markup that allows assistive technologies to determine correct reading sequence.</p> <p>Electronic Docs: The single help page is presented in the only meaningful sequence.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Images are used only as decorative and/or supplemental attributes of user interface elements.</p> <p>Electronic Docs: Instructions do not include images.</p>

Criteria	Conformance Level	Remarks and Explanations
		Software: N/A Authoring Tool: N/A
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Color is used only as a decorative and/or supplemental attribute of user interface elements. Electronic Docs: Help page is displayed in black and white, except for the light blue header. Software: N/A Authoring Tool: N/A
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Has no audio content. Electronic Docs: Has no audio content. Software: N/A Authoring Tool: N/A
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	Web: VShell User Web Interface: Supports standard Web browser navigation using tabs and arrow keys. Exceptions: <ul style="list-style-type: none"> Keyboard navigation is not supported by buttons used for file upload, download, and similar operations. Keyboard navigation can't be used to navigate through files/folders Electronic Docs: Standard keyboard navigation of web page.

Criteria	Conformance Level	Remarks and Explanations
		Software: N/A Authoring Tool: N/A
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Not applicable because keyboard navigation is not supported by buttons used for file upload, download, and similar operations. Electronic Docs: Help page supports standard keyboard navigation. Software: N/A Authoring Tool: N/A
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: If the VShell HTTPS server is configured to use a timeout for HTTPS sessions, the Web: VShell User Web Interface will display an alert to notify users when a session is about to end. Electronic Docs: Help page has no time limits. Software: N/A Authoring Tool: N/A
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: For some operations, a progress bar is displayed and cannot be paused, stopped, or hidden, because it is part of an essential activity.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: Help page has no moving, blinking, scrolling, or auto-updating information that starts automatically. Software: N/A Authoring Tool: N/A
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Has no flashing interface elements. Electronic Docs: Has no flashing interface elements. Software: N/A Authoring Tool: N/A
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Supported Electronic Docs: Not Supported Authoring Tool: Supports	Web: VShell User Web Interface: There is no mechanism to bypass blocks of content. Electronic Docs: Has no mechanism to bypass blocks of content. Authoring Tool: N/A
<u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Consists of only two pages, each titled appropriately. Electronic Docs: Each page is titled appropriately. Software: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Interactive elements are placed in an order that follows sequences and relationships within the content.</p> <p>Electronic Docs: Sections receive focus in an order that preserves meaning.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Links use descriptive text or “aria-label” attributes to identify their purpose.</p> <p>Electronic Docs: Has no links.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Uses the lang attribute on the HTML tag to specify English as the default language of the page.</p> <p>Electronic Docs: Assistive technology can detect that only English is used.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: No user interface components pages initiate a change of context when they receive focus.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>Electronic Docs: The help page does not initiate a change of context when it receives focus.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: No settings cause a change of context.</p> <p>Electronic Docs: No user input is required.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Provides a clear description in text for input errors.</p> <p>Electronic Docs: No user input is required.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: All components provide labels or instructions when user input is required.</p> <p>Electronic Docs: No user input is required.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Web: VShell User Web Interface: Uses standard HTML controls according to specification.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Authoring Tool: Supports	Electronic Docs: Has no user interface components. Software: N/A Authoring Tool: N/A
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Uses standard HTML controls according to specification. Electronic Docs: Has no user interface components. Software: N/A Authoring Tool: N/A

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Does not use live audio content. Electronic Docs: Does not use live audio content. Software: N/A Authoring Tool: N/A
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Does not use prerecorded video content. Electronic Docs: Does not use live audio content. Software: N/A

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: N/A
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: All user interface components provide sufficient contrast. Electronic Docs: Text provides sufficient contrast. Software: N/A Authoring Tool: N/A
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Supports standard zoom capabilities built into modern web browsers. Electronic Docs: Supports standard zoom capabilities built into standard web browsers. Software: N/A Authoring Tool: N/A
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Uses no images of text. Exception: company logo. Electronic Docs: Use no images of text. Software: N/A Authoring Tool: N/A
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Consists of only two web pages. The Login page must precede the Main page to meet the required authentication process.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: Consists of only one web page. Authoring Tool: N/A
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: All components use headings and labels that are descriptive. Electronic Docs: The page uses headings and labels that are descriptive. Software: N/A Authoring Tool: N/A
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: All components use visual changes to elements to indicate the current position of focus. Electronic Docs: Navigation of contents and search uses visual changes to elements to indicate the current position of focus. Software: N/A Authoring Tool: N/A
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: All components present content in English only. Programmatically, content is accurately determined to be in English. Electronic Docs: The page presents content in English only. Programmatically, content is accurately determined to be in English.

Criteria	Conformance Level	Remarks and Explanations
		Software: N/A Authoring Tool: N/A
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Navigational mechanisms are identical across pages. Electronic Docs: There is only one help page. Authoring Tool: N/A
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: VShell User Web Interface: All components use labels, names, and text alternatives consistently for content that has the same functionality. Electronic Docs: There is only one help page. Authoring Tool: N/A
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Provides suggestions for error correction when suggestions are known. Electronic Docs: No user input. Software: N/A Authoring Tool: N/A
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Cannot be used to make legal commitments or financial transactions. Exception: Allows users to modify application configuration data. Prevention of configuration data loss must be ensured via best IT practices such as regular backups.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: No user input. Software: N/A Authoring Tool: N/A

Table 3: Success Criteria, Level AAA

Notes: This application has not been evaluated for WCAG 2.0 Level AAA conformance.

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	Web: VShell User Web Interface: Exception: Login, logout, and modal dialog confirmation buttons are not read by Assistive Technologies. Electronic Docs: Entire page is read by Assistive Technologies. Software: N/A Authoring Tool: N/A
302.2 With Limited Vision	Web: Partially Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Supports	Web: VShell User Web Interface: Exception: Login, logout, and modal dialog confirmation buttons are not read by Assistive Technologies. Electronic Docs: Entire page is read by Assistive Technologies. Software: N/A Authoring Tool: N/A
302.3 Without Perception of Color	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Color is only used as a decorative or supplemental attribute of user interface elements. Electronic Docs: Text is in black and white, except for the light blue header.

Criteria	Conformance Level	Remarks and Explanations
		Software: N/A Authoring Tool: N/A
302.4 Without Hearing	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Does not have an audio mode of operation. Electronic Docs: Do not have an audio mode of operation. Software: N/A Authoring Tool: N/A
302.5 With Limited Hearing	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Does not have an audio mode of operation. Electronic Docs: Do not have an audio mode of operation. Software: N/A Authoring Tool: N/A
302.6 Without Speech	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Does not require speech input for operation. Electronic Docs: Do not require speech input for operation. Software: N/A Authoring Tool: N/A
302.7 With Limited Manipulation	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: VShell User Web Interface: Essential components can be used through a keyboard interface.

Criteria	Conformance Level	Remarks and Explanations
		<p>Electronic Docs: Essential components can be used through a keyboard interface.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
302.8 With Limited Reach and Strength	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Essential components can be used through a keyboard interface.</p> <p>Electronic Docs: Essential components can be used through a keyboard interface.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	<p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: VShell User Web Interface: Essential elements include some technical terms which may not be understandable by users with limited language, cognitive, or learning abilities.</p> <p>Electronic Docs: Essential elements include some technical terms which may not be understandable by users with limited language, cognitive, or learning abilities.</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>

Chapter 4: [Hardware](#)

Notes: Not Applicable. VShell is a software application.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The application is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	There is no known conflict with any accessibility software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	The application is not platform software.
502.3.2 Modification of Object Information	Supports	The application is not platform software.
502.3.3 Row, Column, and Headers	Supports	The application is not platform software.
502.3.4 Values	Supports	The application is not platform software.
502.3.5 Modification of Values	Supports	The application is not platform software.
502.3.6 Label Relationships	Supports	The application is not platform software.
502.3.7 Hierarchical Relationships	Supports	The application is not platform software.
502.3.8 Text	Supports	The application is not platform software.
502.3.9 Modification of Text	Supports	The application is not platform software.
502.3.10 List of Actions	Supports	The application is not platform software.
502.3.11 Actions on Objects	Supports	The application is not platform software.
502.3.12 Focus Cursor	Supports	Compliance is dependent on the browser being used; supported by most modern browsers.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	Compliance is dependent on the browser being used; supported by most modern browsers.
502.3.14 Event Notification	Supports	The application is not platform software.
502.4 Platform Accessibility Features	Supports	The application is not platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Compliance is dependent on the browser being used; supported by most modern browsers.
503.3 Alternative User Interfaces	Supports	The application does not provide an alternative user interface.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	The application does not provide caption controls.
503.4.2 Audio Description Controls	Supports	The application does not provide audio description controls.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Supports	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	The application is not an authoring tool.
504.2.2 PDF Export	Supports	The application is not an authoring tool.
504.3 Prompts	Supports	The application is not an authoring tool.
504.4 Templates	Supports	The application is not an authoring tool.

Chapter 6: **Support Documentation and Services**

Notes: This report covers accessibility conformance for the VShell application. It does not discuss Documentation or Support Services.